

Implementation Overview for AspirEDU Solutions: Dropout Detective, Grade Guardian & Instructor Insight

Technical Integration

After we complete the execution of our contract, the next step is to complete our technical integration with your learning management system (LMS). Within 24 hours of the contract signing, we will contact you to schedule the integration Zoom call. This is typically a 30-minute call and we ask to have one LMS administrator on the call – even though we know you’ll have many more people eager to get started with our solutions. On this call, we will do a screen share and ask you to give us an overview of how your LMS is organized and which courses we will be supporting. Each LMS has a different method for allowing us access to your data and we are familiar with all of those methods. We will guide you through that access process. After this brief call, we begin making test data retrievals and performing quality assurance on that data.

Within 2-3 days of that initial meeting, we will schedule another brief meeting with you to review the preliminary dashboard containing your students. We will add the appropriate solution link (Dropout Detective, Grade Guardian and/or Instructor Insight) to the LTI section of your learning management system. Initially, this will only be added for the top-level administrators so that you can begin to familiarize yourself with our solution(s).

Our technical integration should be fully complete less than one week from the contract signing!

Training for All End Users

During the first week while the technical integration is underway, we will introduce you to your Business Relationship Manager (BRM). Our BRMs are all former clients of ours and are all former LMS administrators, so they are experts on our solutions and on the data we use. Your BRM will work with you so that we may understand how you are organized; we will develop a training plan with and for you. We will also discuss how you would like to roll out our solution; some schools like the “big bang” and give access to everyone at the same time, some prefer to start with advisors and follow with faculty. Some schools have their own training department and prefer “train-the-trainer” education, while other schools prefer that AspirEDU train all end users. Total training time for most end users is about one hour. Administrators receive an extra hour of training; all training is recorded and available to you. Your BRM stays with you as your ongoing point of contact and can schedule additional training, if needed. We do not charge our clients for extra training.

AspirEDU will provide you with documentation and your own training materials. We have developed “101” courses (Dropout Detective 101, Grade Guardian 101 and Instructor Insight 101) that we will install into your LMS. This course can be used as reference material and our modules can be integrated into your existing training methodology. Our solutions are easy to use and we encourage our clients to use the system and work with your BRM on best practices. We look forward to working with you!